

I.S.P.C.
April 12, 2007
Meeting Minutes

Attendees: Don Herz, Dennis Meyer, Ray Stevens, Terry Lowe, Randy Ober, Ken Kuszak, and Doug Thomas

Administration

E.Z. Save

E.Z. Save is a product which is offered by EPA at no charge. It allows us to centrally control when monitors go into power saving mode. We have installed this on 1,500 PCs, even though it has not actually been invoked yet.

VoiP

The migration to VoiP is on hold as we work with Purchasing to draft an RFP. We hope to find one that's been used before so we don't have to re-invent the wheel. We are looking for a design RFP.

eDiscovery

We continue to work with the City and County Attorneys with the retention of records software as it relates to Federal Legislation that passed in December. It impacts not only email but also all documents in their native formats. We are waiting for a reference list from EMC to research satisfaction of those now using the software. We haven't even talked price yet but on advantage EMC has is that it takes no end user intervention to save documents. In the case of TRIM the end user has to determine if a particular record needs to be retained. If they determine it does, they then need to manually move it into the TRIM data structure.

Budget

We met last week with the Mayor on the Budget. Handouts were provided, which included multi-year comparisons. Doug feels that everything went well, and we are lower with this projected budget than we were 10 years ago.

District Court Reductions

Doug is working with Judge Flowers and Judge Colborn with a slight decrease in budget for the District Court. The corrected budget will be emailed to Dennis Meyer upon completion. This reduction is due to the elimination of some POP mail accounts since they've moved to Notes.

Networking

Terminal Server

We had been having problems with the old terminal server hardware (CJIS/Criminal Justice) going unsupported. Therefore, a new terminal server was installed on Monday. We had a problem during installation with the switch that all terminal servers are tied to, momentarily going down. Not everyone was not effected, but those that were only needed

to log back into the system.

Fiber Projects

Lower Platte South NRD

Plans are for boring to begin today for the fiber installation to get the Lower Platte South NRD up and running. The fiber project is funded by Watershed management.

Hall of Justice

Fiber has been ordered for installation in the Hall of Justice, between each of the floors with redundant paths.

Lancaster Manor

We have recently signed on a \$36,000 fiber installation to move Lancaster Manor onto redundant fiber. The original installation would be running fiber from the Manor to the Fire Training facility. Later, for an additional \$39,000, plans are to run fiber from the Fire Training facility back to the Hall of Justice to create the redundant loop.

New Corrections Facility

Fiber estimates are currently being researched in the decision as to where the new Corrections facility will be located. There are 2 - 3 locations which are being considered.

Information Center

Daylight Savings Time

There were only a few PCs which had problems on Monday morning after the time change. The problems were with PCs that were not on our domain, so we went out and did manual updates on these systems.

Wastewater

In light of ongoing problem with the PC support position at Wastewater there has been some discussion as to whether we could get by without this person. The IS and CEIS thoughts are that this position is not necessary, due to the existence of adequate PC support capabilities within I.S. and PW/CEIS. On a related matter Wastewater does not have an adequate area for installation of their server, which for now has been relocated in the I.S. computer room until a permanent location can be determined.

PeopleSoft

We apply the security patches to our servers at I.S. when they are available. Oracle has advised us that they have to verify that their software works on a security patch before they will allow it to be installed, but they are not able to tell you the length of time that it takes to certify their software. We installed Service Pack II, even though there was some questions about how it would operated, so far everything seems to be running fine. We were using ArcServe for our backups which recently quit working for a couple of days. We are now researching a product called NetBackup supplied by Veritas. This is a

product we've been using very successfully for some time on our other Oracle environments.

Technical Support

JDE Upgrade

JDE AS/400 upgrade to release 5.3 was performed last weekend. The County is in the process of finishing their fat clients over the next few days, with plans to upgrade their PeopleSoft AS/400 system on April 27th.

UPS Battery Replacement

New UPS batteries were installed on Monday afternoon. All 30 batteries were replaced at a cost of \$7,000, and should not need replaced again for 3 years.

County Peoplesoft AS/400

The County PeopleSoft AS/400 prime shift utilization in March was 6.01% compared to 10.30% in February. Disk utilization is 54.7%.

City Finance JDE AS/400

The City finance JDE AS/400 prime shift utilization in March was 9.3% compared to 10.46% in February. Disk utilization is 65.0%.

Lancaster Manor

The Lancaster Manor AS/400 disk utilization remained at 37.4%.

IBM "Mainframe"

The IBM z/890 Enterprise Server prime shift utilization was 48.45% in March compared with 57.7% in February. There were 3,068,011 CICS transactions executed, which included 641,007 web transactions.

CJIS Alpha Server

The CJIS Alpha Server prime shift utilization was 57% in March compared to 60% in February. We had two system problems in March which accounted for 86 minutes of downtime. The first incident was a very large email attachment, that when opened, caused the operating system to run short of memory. We have now returned to capping email attachment size. The second incident was a hardware problem. We will be implementing new micro-code to fix this situation.

Systems Development

InterLinc eGov

The Web Assistant I course work continues to be prepared with first classes planned in the spring. The Wi-Linc Technology sub-committee met for the last time on 03/08/07. Three groups were assigned to research the hardware and software issues so that they may be incorporated into the final report. Terry is working with the new InterLinc Partners, (Windstream, KLKN, KFOR). Cross linking has taken place on all sites, except Windstream. New logos for the bus signs have been submitted and bookmark production should take place soon. Commercials and on air interviews will begin this summer.

Phase II of the InterLinc Action Center (Ombudsman), is scheduled to begin 2nd quarter 2007, unless there is a change in priorities in the new administration. Chris has completed our work on the new ePay Parking option that will allow the reloading of parking garage cards, and take monthly payments via InterLinc. The final meeting with the parking staff is planned for 04/13/07. Early sales for ePay swimming pool passes now totals 788. Chris will begin to work on the ePay Parks Shelter and Golf Reservations systems as time permits. New County Weeds Inspection System will be demonstrated on 04/12/07, with scheduled implementation on May 1st.

County Attorney/Public Defender Case Management System

Changes requests and concerns will continue to be brought forth by the Public Defender and County Attorney. A spokesman for the company feels that the Public Defender could be implemented by the end of May, 2007.

Equipment Management System

Plans are to complete the SRD document and obtain customer approval. Evaluation of the software packages will be completed to determine if this is something that we want to pursue, and if not, we will begin designing the database files and screens.

Empagio Beta Project (Tesseract)

Project activities for production implementation is ahead of schedule.

CIP Automation Phase I

Final review meeting took place on 02/21/07. Phase II planning was discussed for next fiscal year.

ENTERPRISE ONE Upgrade (PeopleSoft)

All upgrades to the software have been completed for this and next fiscal year. AS/400 upgrade is scheduled by the end of April.

Lancaster Manor Ramifications

Larry had us look at the existing American HealthCare software which is being used by the Manor. There is now an entire nursing component available for patient case management. We will now research the involvement and cost to deploy this nursing portion to the existing system.

Computerworld Honors Program

Terry has been notified that we have gained "Laureate Status" in the Computerworld Honors Program. Terry will be attending the medal presentation in Washington DC on 06/04/07.

Next Meeting

May 10, 2007